

## Living the ResLife

One thing that each Ouachita student shares is the experience of living in "the Residence Hall." ResLife is part of everyone's life at Ouachita, whether you live in a Residence Hall or Apartment Complex. We're looking for people who want to help shape this essential part of Ouachita's community.

While Resident Assistants (RAs) and Apartment Managers (AMs) occasionally deal with work orders, unlocking doors, and dousing noise-fires, they do much, much more. The growth opportunities and benefits are many for RAs and AMs.

## Our Goal: Growth

RAs are challenged to live their faith in Christ every day as they live and work with students. One of the benefits of being an RA is learning about yourself. Through one-on-one mentor relationships with your Resident Director, you will be challenged not just in the way you serve but in your personal growth as well.

Another benefit is that RAs learn about working with and serving others. You will grow close to your staff team as you work together to meet your residents' needs. Serving as an RA provides valuable live-in ministry experience.

Finally, our goal is to grow every student who lives in Ouachita residence halls. Our RAs have the opportunity to help reach that goal within Ouachita's residence halls.

We're excited that you're interested in joining us as we facilitate the growth of students.

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## The Application Process

The application process is simple - apply! We encourage you to read through it and talk with your Resident Director, RAs, or AMs if you are interested - they're usually happy to speak with you about anything. However, they will be delighted to discuss ResLife.

If you have any questions about the application process, don't hesitate to contact one of the following:

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## General information about the positions:

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### Apartment Manager (AM)

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## Resident Assistants

### What is a Resident Assistant?

Resident Assistants (RA) are live-in student staff. RAs are responsible for administering and implementing the student development program in a residential community. Under the supervision of a Resident Director, RAs perform the following functions:

#### Responsibilities:

- Manage the check-in, check-out, maintenance requests, posting of information for a floor of 25-50 students
- Listen to and respond to student concerns, counsel residents regarding problems or concerns and make referrals to other campus resources, when necessary
- Develop relationships with each student on the floor and create opportunities for fellow residents to interact
- Meet weekly with the Resident Director for further training, advice, and support
- Cultivate relationships of mutual support and encouragement with residence hall staff members through weekly team meetings and informal contacts
- Clarify and hold students accountable in following the procedures, policies, and traditions of the residence hall and Ouachita Baptist University. This means being both advocates for and upholders of the values, rules, and regulations of the University—Residence Life staff should never criticize university policy to students
- Know and enforce the [Tiger Handbook](#) policies regarding Residence Life (pages 37-41) and document any student concerns
- Be both advocates for and upholders of the values, rules, and regulations of the University—Residence Life staff should never criticize university policy to students

- Participate in management and oversight of Open Hall
- Encourage residents' growth—intellectual, physical, spiritual, and social
- Be present and participate in RA Training at the beginning of the fall semester and throughout the fall and spring semester as scheduled
- Foster and develop community among residents
- Assist the RD with other duties as assigned

The functions of all RAs are the same; however, how functions are implemented may vary according to the specific community assignment.

## **What you need to know before you apply:**

**General Training Dates:** All RAs must attend the entirety of RA training. Fall RA training typically takes place starting the 2<sup>nd</sup> week in August. As you plan for internships, summer jobs, vacations, and travel arrangements, please keep that in mind!

**Community/Residence Placement:** While you'll be able to preference your Residence Hall placement, you may not be offered an RA position in your top choice (we make every effort to place you within your top three choices). Placement is made on various factors, and your preference is just one of them.

**Hiring is on a Rolling Basis:** RA position vacancies can arise for various reasons, so we hire on a rolling basis. This means that if you are on the alternate list, there is a high likelihood that you will be contacted to fill a vacancy. If you're interested, hold on tight! We could contact you over the summer or even in the middle of the semester! If you need to know where you stand in our process to make other housing or involvement decisions, don't hesitate to reach out and ask!

**Being a Role Model:** Residential Life sets the highest conduct and academic achievement standards for RAs. As an RA, you will be expected to adhere to the same Residential Life and University policies as your residents.

## ***RA Frequently Asked Questions***

### **1. *Should I go through the returner housing application process if I am applying to be an RA?***

*The RA hiring process will be completed before the housing selection process begins. You will know before spring break if you are hired as an RA for the Fall and Spring semesters*

### **2. *What are the requirements for the position?***

1. Must be a full-time student
2. Must have a 2.5 cumulative GPA
3. Must not graduate in December, participate in nursing clinical, or student teaching in the Fall or Spring semester
4. May not have another University funded on-campus job
5. Must not have been terminated from previous housing position

6. Outside employment or extracurricular activities must not interfere with this position and be approved by the Dean of Students/Director of Residence Life and your Resident Director (RD)
7. Good judicial and financial standings
8. Must have lived on campus for at least one semester by the time employment begins

3. ***What are the benefits of the position?***

*RAs can impact the lives of students in many different ways. The RA position also helps students as they transition through college and the RA position has the opportunity to gain student leadership experience.*

A. Compensation

- i. Not work-study - \$1250 per semester. You do not have to qualify for financial aid, but you need to complete a financial aid application (FAFSA).  
[www.fafsa.ed.gov](http://www.fafsa.ed.gov)
- ii. You will log hours for approval each month
- iii. Private room
  1. Have the option for a private room/suite
  2. Room is tied to the job

B. Character development and experience

- i. Self-discipline
- ii. Leadership and ministry practice

4. ***How many RA positions are there? Are there any alternate positions?***

*The total new number of applicants hired will depend on current RAs returning for the next academic year. Across the Residence Life Department, we have a total of 39 RAs. There is a selection for alternate positions. These candidates may be used if a position opens up over the summer or mid-year. It is common to fill 1-3 positions with alternates at some point during the year.*

5. ***If I have been documented for an incident, can I still be an RA?***

*Students must be in good conduct standing with the Dean of Students Office to be an RA. Good standing means: No conduct sanctions, you are not facing suspension, expulsion, on personal probation, or university probation from the University and/or Residence Life. In addition, you must not have any incomplete sanctions with the Dean of Students Office.*

6. ***May I participate in other extracurricular activities or have another job while I am an RA?***

*The expectation of our RAs is that academics come first, the RA job comes second, and extracurricular activities come third. RAs should anticipate 10-15 scheduled hours per week of routine responsibilities (i.e., staff meetings, resident contact, residence hall coverage, staff assignments, etc.) As student leaders, we recognize that students may want to be involved in other leadership opportunities, but outside employment or extracurricular activities must not interfere with the new position. The RA position must be the primary leadership position after academics.*

7. ***What does being "on duty" during open hall mean?***

*Specific open hall tasks vary by area. However, on average, while on duty, RAs are expected to remain in their area. The RA will address all resident concerns from 8:00p-11:00p and aid fellow RAs, Resident Directors while working open hall. Additionally, on-duty RAs walk through the building (s), address facility concerns or resident behavioral issues, and report incidents to their Resident Director.*

**8. *I currently live off-campus. Can I apply to be an RA?***

*To be considered, you must live in an on-campus residential community for at least one semester by the end of the Spring semester.*

**9. *If hired, may I pick the Residence Hall where I want to work?***

*No, placements are offered based on the skills and strengths of each RA candidate and the needs of Residence Life. You will be encouraged to rank order your preference of Residence Halls to serve during the application process.*

**10. *If offered placement in a specific residence hall and not accepted, am I eligible for placement in another hall?***

*No, the initial placement is considered the final offer. If you do not accept the initial placement, you will no longer be eligible for other building placements.*

**11. *When do I need to be back at OBU for RA training? Can I be late for training or miss training if I have a conflict?***

*RA training for the academic school year begins in August. Please look for an update in May. You are expected to be present on campus and fully participate in the entirety of fall training, spring training, opening, and RA recruitment. RA Training is an essential component to success as RAs learn about crises management, conflict mediation, emergency protocol, and community operations. RAs are expected to attend all training sessions. New RAs are not allowed to miss any part of training or opening.*

**12. *What if I have additional questions?***

*Please feel free to speak with your current RA, a Resident Director, the Senior Director of Student and Residence Life, or the Assistant Director of Residence Life about any other questions.*

## **Apartment Managers (AMs)**

### **Job Description**

Apartment Managers (AMs) are undergraduate students who live in Ouachita-owned apartments. Their job is considered work-study, and they work with the Residence Life Staff in managing the building and improving the community atmosphere.

**Title:** Apartment Manager

**Qualifications:** Complete FAFSA; Seniors must have 89 hours with a cumulative 2.5 GPA; Juniors must have at least 75 hours with a minimum 3.5 GPA

**Report to:** Assistant Director of Residence Life/Director of Campus Housing

**Supervision of:** Ouachita owned apartment complexes

**Job Goals:** To promote 24-hour education on campus; to assist in promoting physical, emotional, spiritual, intellectual, and social growth of resident students; to assist students in accomplishing their goals.

#### **Administrative Responsibilities**

- Keep accurate records and complete paperwork on time
- Perform periodic health and safety inspections of the apartments
- Disseminate information to students
- Make a note of safety hazards in apartment complexes and respond appropriately
- Liaison with maintenance and safety concerning needs of the complex
- Recommend to the administration improvements needed in the apartment complex
- Attend Apartment Manager meetings
- Interpret and enforce the policies and standards of conduct of the university
- Seek to instill in residents respect for others and university principles and property
- Keep complex free of trash
- Maintain a clean laundry room
- Scan Student IDs after Chapel weekly

#### **Expectations**

- Be both advocates for and upholders of the values, rules, and regulations of the University—Residence Life staff should never criticize university policy to students
- Be aware of what is going on in the complex and the lives of their residents
- Be in the complex before the semester begins and after the semester ends for check-ins and check-outs.
- Provide exemplary customer service.
- Forward all work order emails to Facilities within 24 hours of receiving it and reply to the resident within 24 hours that you have forwarded it.
- Handle information responsibly and confidentially
- Be honest and consistent

Additional questions can be directed to Ms. Jakarta Powell [powellj@obu.edu](mailto:powellj@obu.edu) or Ms. Allison Kizzia [kizziaa@obu.edu](mailto:kizziaa@obu.edu).